WILEY EDUCATION SERVICES' SUPPORT AMID GROWING COVID-19 IMPACT

As a growing number of schools are being affected by COVID-19, Wiley Education Services offers the following services and resources to ensure instructors who need to teach remotely have the necessary tools to help their students. There are four (4) crucial components of a successful online class. Here's how we support each one:

SERVICES WE OFFER

TECHNOLOGY

Licenses and implementation of best-of-breed online learning technology:

- Zoom video conferencing
- Examity Proctoring
- InScribe Community Platform
- Kaltura Video Streaming

DEVELOPMENT

- Production and administration of online courses in your Learning Management System (LMS: Engage, Canvas, BlackBoard, Moodle, or Brightspace)

TRAINING

- Best practices for online teaching
- Faculty and student LMS training
- Faculty DIY course production and media creation
- Live class facilitation training

SUPPORT

- 24x7 faculty and student support
- Premium "producer" support for live sessions
- Faculty Community of Practice hosted on InScribe Community Platform

RESOURCES WE OFFER

With over 20 years of online learning expertise and over 200 years of educational experience, Wiley Education Services has the infrastructure to help you scale quickly. We are already working with a network of best-of-breed vendors for technology and a list of global partners for production and support to work around the clock for you.

For questions and for more information, please contact Jay Hatcher at +1 502-243-5248 or jhatcher@wiley.com.

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EXAMPLE: RAPID TRANSITION TIMELINE

The current moment affords very little time to transition to fully online teaching. Faculty comfort levels vary, technologies may or may not be in place and scaled, and courses themselves may not be designed to easily convert to online courses with optimized engagement, and efficiency. For that reason, we recommend a phased approach to assure high quality online learning immediately in a format that is within reach for even very novice faculty and students, and also to plan to phase in improvements over time.

LAUNCH IN 2 TO 4 WEEKS

- Zoom implementation for live video conference classes
- Basic courses developed in your LMS for submission of assignments, quizzes and exams, making announcements, and hosting discussions
- Live basic faculty training offered via video conference
- InScribe community platform implementation for resource sharing and Q&A
- 24x7 help desk support

LAUNCH IN 5 TO 9 WEEKS

All of the above, plus:
- Examity proctoring solution for exams
- Video streaming solution for DIY presentations
- Fully designed courses in your LMS adding asynchronous activities, streaming video presentations, and proctored exams
- Further faculty training on added tools and methods

LAUNCH IN 10+ WEEKS

All of the above, plus:
- Professional media production
- Interactive course content development
- Optimized learning experience via our full design process rooted in the community of inquiry framework

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